

Ticket Fields

These fields are used to add information to tickets. Set a field to be visible to agents only or add it to the new ticket form on the Help Center.

Name	Field Type	Field Type	Field Type
Categories	Select Field	Default	1
daterange	Date	Default	125
beforekafthcreation	Date	Default	126
anydate	Date	Default	93

Ticket Fields

Ticket fields are an easy and flexible way to add information to tickets. Set a field to be visible to agents only or add it to the new ticket form on the Help Center.

Search Filter Sort Group View New

Name	Field Type	User Forms	Agent Forms	ID
Categories	Select Field	Default	Default	1
daterange	Date	Default	Default	125
beforekafthcreation	Date	Default	Default	126
anydate	Date	Default	Default	93

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feature request **Active**

- KH Keith Hand
- **Nombre del foro:** #Feature Request

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