

**Ticket Fields**

Name	Field Type	Default	Visible to Agents	Visible to Customers	Visible to Admins
Categories	Select Field	Default	Yes	Yes	Yes
daterange	Date	Default	Yes	Yes	Yes
beforekathercreation	Date	Default	Yes	Yes	Yes
anydate	Date	Default	Yes	Yes	Yes

**Ticket Fields**

Ticket fields are an easy and flexible way to add information to tickets. Set a field to be visible to agents only or add it to the new ticket form on the Help Center.

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0 selected

<input type="checkbox"/>	Name	Field Type	User Forms	Agent Forms	ID
<input type="checkbox"/>	Categories	Select Field	Default	Default	1
<input type="checkbox"/>	daterange	Date	Default	Default	125
<input type="checkbox"/>	beforekathercreation	Date	Default	Default	126
<input type="checkbox"/>	anydate	Date	Default	Default	93

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## hello **Answered**

- Keith Hand
- **Forum name:** #Ahhh

o/

## Comments (2)

**KH Keith Hand**

1 year ago

hola

**KH Keith Hand**

1 year ago

wow